

OFFICIAL FILE

ILLINOIS
COMMERCE COMMISSION

ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

For Commission Use Only:

Case: 03-0382

2003 JUN -9 P 1:41

CHIEF CLERK'S OFFICE

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): KILEEN TYSON FOGGIE

Against (Utility name): PEOPLE'S ENERGY

As to (Reason for complaint) I'm being held responsible for a gas bill that is not mine.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7824 S. KING DRIVE Chgo, IL 60649

The service address that I am complaining about is 9435 S. JUSTINE Chicago, IL 60620

My home telephone is (773) 874-0704

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 603-1523

(Full name of utility company) PEOPLE'S ENERGY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act. PEO GAS LIGHT & COKE

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83. IL ADM. Part 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See Attached

Please clearly state what you want the Commission to do in this case:

That my bill becomes the bill for the address where I use gas, which is 7824 S. KING, and not that of 9435 JUSTINE

Date: *June 3, 2003*
(Month, day, year)

Complainant's Signature *Eileen Tyson Foggie*

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, *Eileen Tyson Foggie*, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) *Eileen Tyson Foggie*

Subscribed and sworn/affirmed to before me on (month, day, year) *3RD day of June, 2003*

Rita Stanfield
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

I need your help.

July 2000, my brother died. He lived 9435 S. Justine. I called the gas company after his wife left the home in August and informed them. I gave them her forwarding address and asked at that time that they turn off the service. They asked me for my information to prove that I had authority to turn off this service.

No one resided at the home because it was uninhabitable. I even asked the Health Department if the house should remain standing because it had been infested with HIV and tuberculosis. There were very few light fixtures in the house that were working. In addition to that, the house was absolutely filthy. There were seven layers of carpet, the walls were full of holes, the plumbing was connected by rubber tubes from floor to floor. Regular plumbing was non existent. There had been a dog in the basement for years and had never been walked. The basement was full of dog feces. The house of totally inhabitable. I had many decisions to make.

In the early spring of 2001, I had decided to keep the property. I hired some people to remove the contents of the house and to cut down all the tall grasses around the house. In May, I was introduced to some workers who we hired work to do the work on the house. It was completed in September, 2001. We finally rented the house in December 2001 and the new tenants moved in January 2002.

I received a bill in May 2002, after I had struggled to pay that huge \$7,000.00 gas bill from the winter of 2001 down to \$593.00. That bill was \$1700. I knew it was a mistake. I called the gas company and they informed me that they had put a bill from 9435 S. Justine on my bill. I told them I had requested that service be disconnected. They acknowledged I had called but they said the gas had not been disconnected. I informed them I did not use any gas. They said I had to pay for it. I refused.

I was told to hold off paying my bill pending an investigation. I never heard a word. I kept calling and was told in July that I had to pay that bill. I further refused. I sent several letters to the President of the gas company. I got responses from a Jeffrey somebody who is the rudest person. He would just scream at me telling me I had to pay the bill. In September 2002, I received a letter telling me that my gas had been disconnected. It had not. I started getting letters from a collection agency for the bill. I have sent them two payments.

I received no bill the entire winter. In April, 2003, I received a bill for \$925.00 for service from September 2002 thru April 2003. A week ago, I received a bill for \$2,987. I called and was told it was a transfer from the other bill. This bill does not reflect the two payments sent to the collection agency.

I do not dispute the gas service I was billed for at my home during the winter of 2002, I do however continue to dispute the bill from 9435 S. Justine. I do not owe it. I did not use the service. I should not have to pay because they did not turn the service off there. I now have a notice of disconnect.

What can I do further? I have been forced to make payment arrangements on the entire balance. My first payment is due May 23rd for \$773.25. I need some help.

Sincerely,



Eileen Tyson Foggie
7824 South King
Chicago, Illinois 60619

2002-339055